SAMSUNG

Quick Start Guide

Bluetooth® Mono Headset WEP500

Get connected in 4 quick steps

1. Charge your headset
2. Put your headset in pairing mode
3. Turn on Bluetooth on your phone and pair with headset
4. Test and use

Start here →

■ **Headquarters:**
1301 East Lookout Drive Suite 150
Richardson, TX 75082

■ **Internet Address:**
http://www.samsungmobileusa.com/accessories
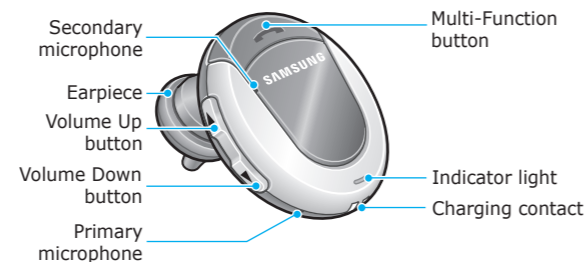
■ **Customer Care Center:**
1-888-987-4357

Before using your headset

Thank you for purchasing the Samsung Bluetooth Mono Headset WEP500. We hope you will be delighted with its operation.
Take a moment before you get started to familiarize yourself with your new headset.

- Secondary microphone
- Multi-Function button
- Earpiece
- Volume Up button
- Volume Down button
- Indicator light
- Charging contact
- Primary microphone

Check the accessories

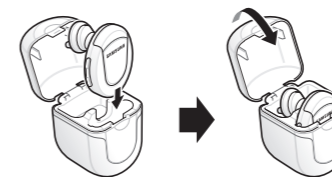Make sure you have the following items with your headset:

Headset cradle, Adapter, User's Guide, 3 Earpiece Covers (Large, Medium, Small)

☑ **NOTE**:
Your headset supports the Headset and/or Hands-Free Profile(s).

Charge your headset

Charge the headset's battery fully before using the headset for the first time.

1. Put the headset in the supplied headset cradle and close the cover.

2. Plug the adapter into the headset cradle's socket.

3. Plug the adapter into the electrical outlet.
   - Charge the headset until the red light on the headset turns to blue.
   - The headset will be fully charged in approximately 2 hours.

4. Remove the adapter from the headset cradle.

☑ **NOTE**:
The headset is not able to operate while charging. Try to reconnect after charging is completed.

Put your headset in pairing mode

Before you can use your headset, you must pair it with your phone.

- If you turn on the headset for the first time, it proceeds into pairing mode immediately.

- If you have paired the headset with other Bluetooth devices, make sure that the headset is off (see **Turn headset on/off** on the reverse side of this guide). Then press and hold the Multi-Function button until the indicator light turns solid blue after blinking.

Turn on Bluetooth on your phone and pair with headset

1. Set your Bluetooth phone to discover the headset by following your phone's user guide.

   Typically, the steps involve going to the **Settings**, **Connection**, or **Bluetooth** menu on your phone and then selecting the option to discover Bluetooth devices.

   Your phone will find the Samsung WEP500 headset.

2. Select **Samsung WEP500**.

3. When the phone asks if you want to pair with it, confirm by selecting **Yes** or **OK**.

4. Enter the headset passkey or PIN, **0000**.

Test and use

Your phone and headset are now paired and ready to make and receive calls. To confirm they are operating properly, make a call:

1. Place the headset over your ear.
   See **Wear the headset** on the reverse side of this guide.

2. On your phone, make a call to the number you want.

3. If your phone and headset are successfully paired, you will hear ringing on the headset.

After you have successfully paired your phone and headset, you do not need to repeat these initial setup steps each time you use the headset.

Using your WEP500

See **Features and Functions Guide** on the reverse side of this guide for information on using your WEP500.

Features and Functions Guide

SAMSUNG
Bluetooth® Mono Headset
WEP500

⚠ **Important:**

Be sure to first follow the
Quick Start Guide on
the reverse side of this guide
to complete initial setup
of your headset.

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Turn headset on or off

To turn the headset on,
Press and hold the Multi-Function button for
4 seconds until you see 4 blue flashes on the
indicator light.
You will hear a tone and see the indicator light
flashes while the power is on
(see **Meaning of the indicator light** of this guide).

To turn the headset off,
Press and hold the Multi-Function button for
4 seconds until you see blue and red flashes on the
indicator light.
You will hear series of 2 tones and see the indicator
light stops flashing.

Wear the headset

Wear the headset in your ear.
In general, you will get better performance when there
are no obstructions (including parts of your body)
between the headset and the phone.

You can replace the original earpiece cover with the
supplied earpiece cover. Depending on what ear you
are going to wear the headset, simply adjust the
cover accordingly.

▲ Left   ▲ Right   ▲ Left   ▲ Right

Adjust the volume

Press [▲] on the side of the headset to increase
the volume level and [▼] to decrease the volume
level.

Your headset has the Auto volume control feature
which changes the volume level you have selected
to the most suitable level automatically according
to the noise around you.

⚠ *At very high volumes, prolonged listening
to the headset can damage your hearing.*

Troubleshooting

My phone does not find my headset.
Make sure the blue indicator light on your
headset turns on when your phone is
searching for devices.

**My headsest worked before but now it is
not working.**
Make sure your phone is on and the Bluetooth
feature is turned on in your phone.
If the Bluetooth feature has been turnned off
or was turned on only temporarily, you may
need to restart the Bluetooth feature.
If you have confirmed the Bluetooth feature is
on in your phone, pair your phone and
headset again.

Make calls

Making a voice activated call
If the phone's voice recognition feature is on, you can
make a voice activated call.
Press and hold the Multi-Function button. You will hear
the voice-activation tone.
Say the name of the person you wish to call.
Depending on your phone, this feature may not be
supported.

Redialing the last number
Press the Multi-Function button. When you release the
button, the phone dials the last dialed or received
number.
Depending on your phone, how to redial the last number
may vary.

Ending a call
Press the Multi-Function button.

Answering a call
When a call comes in, the headset sounds the ring
tone and flashes the blue indicator twice. Press the
Multi-Function button.

Switching off or on the microphone (Mute)
Press and hold [▲] or [▼] to switch off the headset's
microphone. To switch it back on, press and hold either one
of the buttons again.

Transferring a call from the phone to the headset
If you answer the call with your phone, you can transfer the
call to the headset by pressing the Multi-Function button.

Turning the indicator light on or off
You can deactivate the use of the indicator light in Standby
mode and in Active mode.
Press and hold [▲] and [▼] at the same time to turn the
indicator light on or off.

Use enhanced features

Enhanced features are available for phones that support the
Hands-free profile and enhanced features. Depending on
your phone, this feature may not be supported.

• **Rejecting a call**
   When you receive a call, press and hold the Multi-Function
   button. Depending on your phone's setting or type, you
   may only be able to mute the ringer.

• **Place a call on hold**
   While you are on a call, press and hold the Multi-Function
   button. To retrieve the call, press and hold the button
   again.

• **Answering a second call**
   When your phone notifies you of another incoming call
   while you are on a call, press and hold the Multi-Function
   button to answer the second call.
   You can switch between calls by pressing and holding
   the button.
   Pressing the Multi-Function button quickly ends the
   current call and answers the second call.

Meaning of the indicator light

Light	Tone	Status
Flashes in blue every 8 seconds.	Quick series of 2 tones. (Active mode starts.)	• The headset is in Active mode. • The headset has an active call in progress. • You can talk up to 3.5 hours.*
Flashes in blue every 3 seconds.	Quick series of 2 tones. (Standby mode starts.)	• The headset is in Standby mode. • The headset is waiting for a call. • The headset can be in Standby mode up to 80 hours.*
Flashes in red.	5 tones every 20 seconds.	• The battery of the headset is low. • There is less than 10% of battery power left. Recharge the battery.

*Depending on the phone type and usage, the actual time may vary.

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