

BlackBerry ID

User Guide



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About the BlackBerry ID

A BlackBerry® ID gives you convenient access to multiple BlackBerry products and services. After you create a BlackBerry ID, you can use a single email address and password to log in to any BlackBerry product that supports BlackBerry ID. With BlackBerry ID, you can manage apps that you downloaded from the BlackBerry App World™ storefront and keep apps you downloaded when you switch smartphones.

When you set up your BlackBerry® PlayBook™ tablet, you are required to create a BlackBerry ID. You can also create a BlackBerry ID from within an app that uses BlackBerry ID, or by visiting www.blackberry.com/blackberryid.

Managing your BlackBerry ID account

Create a BlackBerry ID

When you create a BlackBerry® ID, You can use any email address for your BlackBerry ID; you do not have to use an email address that you have added to your device.

1. Do one of the following:
 - From a computer, visit www.blackberry.com/blackberryid. Click **Register for a BlackBerry ID**.
 - When you set up your BlackBerry® PlayBook™ tablet, click **Create a BlackBerry ID**.
2. Complete the instructions on the screen.

Change your BlackBerry ID information

You can change your display name, security question and answer, and password.

1. From a computer, visit www.blackberry.com/blackberryid.
2. Click **Log in**.
3. Type your login information > click **Log in**
4. Click **Account details**.
5. Beside a category, click **Edit**.
6. Complete the fields.
7. Click **Save**.

Reset your BlackBerry ID password

1. From a computer, visit www.blackberry.com/blackberryid.
2. Click **Reset your password**.
3. Complete the instructions on the screen.

Frequently asked questions

Do I need to create a BlackBerry ID?

Yes, you are required to create a BlackBerry® ID when you set up your BlackBerry® PlayBook™ tablet.

Why do I need to re-enter my BlackBerry ID login information?

Some services and apps that support BlackBerry® ID require you to re-enter your login information after a certain amount of time has passed if you are not actively using the app.

You might also be required to re-enter your BlackBerry ID login information if you change any of your BlackBerry ID information, if you delete all the data on your device, or if you update your BlackBerry® Device Software on your smartphone.

Beta notice

The information contained in this documentation is intended for beta customers only. Content and software are subject to change.

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