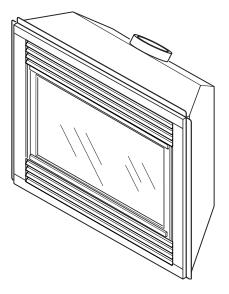


# DIRECT-VENT FIREPLACE OWNER'S OPERATION AND INSTALLATION MANUAL







# NATURAL GAS MODELS (V)V36EN-B AND VV36ENC1 SERIES PROPANE/LP GAS MODELS (V)V36EP-B AND VV36EPC1 SERIES

WARNING: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury, or loss of life.

#### FOR YOUR SAFETY

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

#### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch
- Do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

INSTALLER: Leave this manual with the appliance

**CONSUMER:** Retain this manual for future reference.

WARNING: Improper installation, adjustment, alteration, service, or maintenance can cause injury or property damage. Refer to this manual for correct installation and operational procedures. For assistance or additional information consult a qualified installer, service agency, or the gas supplier.

Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

This appliance may be installed in an aftermarket\*, permanently located, manufactured (mobile) home, where not prohibited by state or local codes.

\*Aftermarket: Completion of sale, not for purpose of resale, from the manufacturer.

For more information, visit www.desatech.com

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### SAFETY INFORMATION

WARNING: This product contains and/or generates chemicals known to the State of California to cause cancer or birth defects, or other reproductive harm.

IMPORTANT: Read this owner's manual carefully and completely before trying to assemble, operate, or service this fireplace. Improper use of this fireplace can cause serious injury or death from burns, fire, explosions, electrical shock, and carbon monoxide poisoning.

A DANGER: Carbon monoxide poisoning may lead to death!

This fireplace must be installed by a qualified (certified or licensed) service person. It has a sealed gas combustion chamber that uses a coaxial pipe (pipe within a pipe and having the same center) venting system. It brings in fresh air for combustion through the outer pipe and combustion gases are exhausted through the inner pipe. If the glass door assembly and venting pipe are not properly seated, connected, and sealed, carbon monoxide leakage (spillage) can occur.

**Carbon Monoxide Poisoning:** Early signs of carbon monoxide poisoning resemble the flu, with headaches, dizziness, or nausea. If you have these signs, the fireplace may not have been installed properly. **Get fresh air at once!** Have fireplace inspected and serviced by a qualified service person. Some people are more affected by carbon monoxide than others. These include pregnant women, people with heart or lung disease or anemia, those under the influence of alcohol, and those at high altitudes.

Natural and Propane/LP Gas: Natural and propane/LP gas are both odorless. An odor-making agent is added to each of these gases. The odor helps you detect a gas leak. However, the odor added to these gases can fade. Gas may be present even though no odor exists. Make certain you read and understand all warnings. Keep this manual for reference. It is your guide to safe and proper operation of this fireplace.

WARNING: Any change to this fireplace or its controls can be dangerous.

- 1. This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases unless a certified kit is used.
- 2. For propane/LP fireplace, do not place propane/LP supply tank(s) inside any structure. Locate propane/LP supply tank(s) outdoors. To prevent performance problems, do not use propane/LP fuel tank of less than 100 lbs. capacity.
- 3. If you smell gas
  - shut off gas supply
  - do not try to light any appliance
  - do not touch any electrical switch; do not use any phone in your building
  - immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions
  - if you cannot reach you gas supplier, call the fire department.
- 4. Never install the fireplace
  - in a recreational vehicle
  - in windy or drafty areas where curtains or other combustible (flammable) objects can make contact with the fireplace front
  - in high traffic areas
- This fireplace reaches high temperatures. Keep children and adults away from hot surfaces to avoid burns or clothing ignition. Fireplace will remain hot for a time after shutdown. Allow surfaces to cool before touching.
- 6. Carefully supervise young children when they are in the room with fireplace.
- 7. Do not modify this fireplace under any circumstances. Any parts removed for servicing must be replaced prior to operating fireplace.
- 8. Turn fireplace off and let cool before servicing, installing, or repairing. Only a qualified service person should install, service, or repair this fireplace. Have fireplace inspected annually by a qualified service person.
- 9. You must keep control compartments, burners, and circulating air passages clean. More frequent cleaning may be needed due to excessive lint and dust from carpeting, bedding material, etc. Turn off the gas valve and pilot light before cleaning fireplace.
- 10. Have venting system inspected annually by a qualified service person. If needed, have venting system cleaned or repaired. See *Cleaning and Maintenance*, page 23.
- 11. Keep the area around your fireplace clear of combustible materials, gasoline, and other flammable vapor and liquids. Do not run fireplace where these are used or stored. Do not place items such as clothing or decorations on or around fireplace.

## **SAFETY INFORMATION**

#### **Continued**

- Do not use this fireplace to cook food or burn paper or other objects.
- 13. Do not use any solid fuels (wood, coal, paper, cardboard, etc.) in this fireplace. Use only the gas type indicated on fireplace nameplate.
- 14. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the *National Electrical Code*, *ANSI/NFPA 70*, or the *Canadian Electrical Code*, *CSA C22.1*.
- 15. Do not use fireplace if any part has been exposed to or under water. Immediately call a qualified service person to arrange for replacement of the unit.
- 16. Do not operate fireplace if any log is broken.
- 17. Do not use a blower insert, heat exchanger insert, or other accessory not approved for use with this fireplace.
- Do not operate fireplace with glass door removed, cracked, or broken.
- 19. Provide adequate clearances around air openings.

### PRODUCT IDENTIFICATION

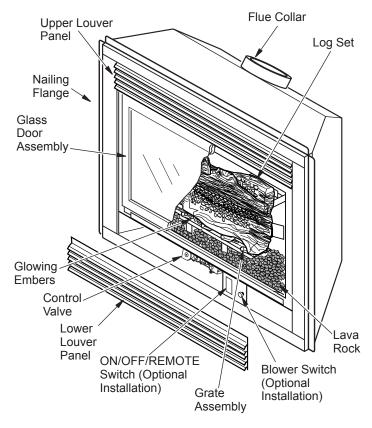


Figure 1 - Victorian Direct-Vent Fireplace with Electronic Ignition

### **LOCAL CODES**

Install and use fireplace with care. Follow all local codes. In the absence to local codes, use the current *National Fuel Gas Code ANSI Z223.1/NFPA 54\** (USA) or the current *CSA-B149.1 Installation Code* (Canada).

\*Available from:

American National Standards Institute, Inc. 1430 Broadway New York, NY 10018 National Fire Protection Association, Inc. Batterymarch Park Quincy, MA 02269

### PRODUCT FEATURES

These are a few facts that can help you understand and enjoy your direct-vent fireplace:

- The venting system may be routed to the outside of your home in several ways. It may vent through the roof (vertical) or it may vent to an outside/exterior wall (horizontal). The vent pipe installation is very important to allow for proper operation. You must follow the venting instructions very carefully for either vertical or horizontal applications.
- This fireplace may be installed in any room of your house provided all local codes and these installation instructions are followed.
- The blower requires electricity if installed and if you plan to install the blower at a later date, do not forget to wire the outlet at the bottom of the fireplace when framing.
- The electronic ignition creates spark to ignite the pilot light. It
  does not require any matches, batteries or any other sources of
  ignition to light the pilot.
- Each time you turn on your fireplace, you may notice some amount of condensation on the inside of the fireplace glass. This is normal and will disappear after 10-20 minutes of operation.
- Your direct-vent gas fireplace system (fireplace and venting) is a balanced and sealed gas operating unit. It requires approximately 10-20 minutes of operating time before the flame pattern stabilizes.

# PRE-INSTALLATION PREPARATION

#### LOCATION AND SPACE REQUIREMENTS

Determine the safest and most efficient location for your DESA direct-vent fireplace. Make sure that rafters and wall studs are not in the way of the venting system. Choose a location where the heat output is not affected by drafts, air conditioning ducts, windows or doors. Figure 2 shows some common locations. Be aware of all restrictions and precautions before deciding the exact location for your fireplace and termination cap.

When deciding the location of your fireplace, follow these rules:

- Do not connect this fireplace venting to a chimney flue serving a separate solid-fuel burning fireplace or appliance.
- Due to high temperatures, do not locate this fireplace in high traffic areas, windy or drafty areas, or near furniture or draperies.
- Proper clearances must be maintained.
- If your fireplace is to be installed directly on carpeting, vinyl tile, or any combustible material other than wood, it must be installed on a metal or wood panel extending the full width and depth of the fireplace. See Figure 3.
- Your fireplace is designed to be used in zero clearance installations. Wall or framing material can be placed directly against any exterior surface on the back, sides, or top of your fireplace, except where standoff spacers are integrally attached. If standoff spacers are attached to your fireplace, these spacers can be placed directly against wall or framing material. See framing details on page 5.
- If you plan on installing a television or entertainment center recessed above your fireplace, it is recommended that you maintain a minimum 18" above top of louver opening.
- When locating termination cap, it is important to observe the minimum clearances shown in Figure 7, page 6.
- If recessing into a wall, you can avoid extra framing by positioning your fireplace against an already existing framing member.
- Do not recess termination cap into a wall or siding.
- You may paint the termination cap with 450° F (232° C) heatresistant paint to coordinate with the exterior finish.
- There must not be <u>any</u> obstruction such as bushes, garden sheds, fences, decks, or utility buildings within 24" from the front of the termination cap.
- Do not locate termination cap where excessive snow or ice build up may occur. Be sure to clear vent termination area after snow falls to prevent accidental blockage of venting system. When using snow blowers, do not direct snow towards vent termination area.

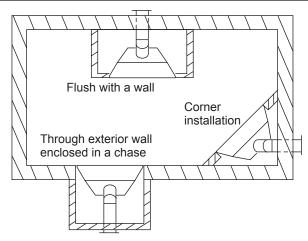


Figure 2 - Common Fireplace Locations

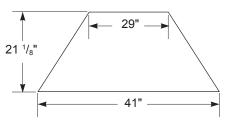


Figure 3 - Fireplace Bottom Dimensions

#### **CLEARANCES**

Minimum clearances to combustibles for the fireplace are as follows:

Back, and sides 0"/mm

Perpendicular walls 6" (15.2 cm)

Floor 0"/mm

Ceiling to louver opening 42" (106.7 cm) Front 36" (91.4 cm)

Top 0"/mm

Vent (See venting instructions for

specific venting clearances.)

Combustible material with a maximum thickness of 5/8" may be flush with the top front of fireplace.

NOTICE: This fireplace is intended for use as supplemental heat. Use this fireplace along with your primary heating system. Do not install this fireplace as your primary heat source. If you have a central heating system, you may run system's circulating blower while using fireplace. This will help circulate the heat throughout the house.

# PRE-INSTALLATION PREPARATION

Continued

#### FRAMING AND FINISHING

Figure 4 shows typical framing of this fireplace. Figure 5 shows framing for corner installation. All minimum clearances must be met. For available accessories for this fireplace, see *Accessories* on page 32. If you are using a separate combustible mantel piece, refer to Figure 6 for proper installation height. You can install noncombustible mantels at any height above the fireplace. *Note:* Noncombustible mantels may discolor!

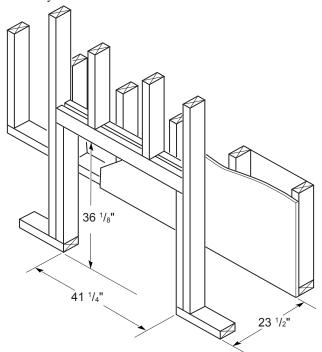


Figure 4 - Framing Clearances for Installation Against an Exterior Wall

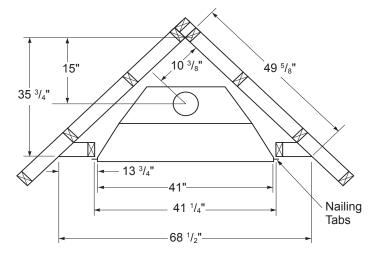


Figure 5 - Framing Clearances for Corner Installation

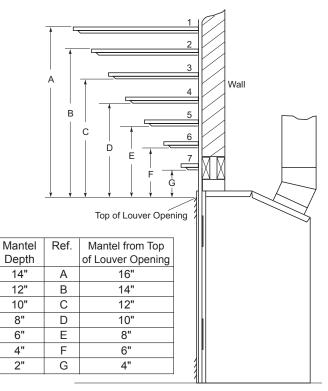


Figure 6 - Clearances for Combustible Mantels

Ref.

1

2

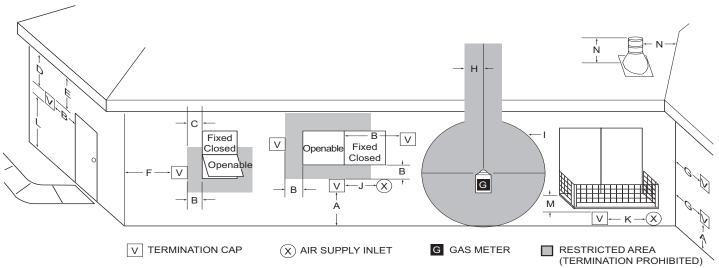
3

4

5

6

## **LOCATION OF TERMINATION CAP**



- A = clearance above grade, veranda, porch, deck, or balcony [\*12" (30.5 cm) minimum]
- B = clearance to window or door that may be opened [6" (15 cm) min. for 10,000 Btu or less; 9" (23 cm) in US if between 10,000 and 50,000, 12" (30 cm) in Canada if between 10,000 and 100,000; 12" (30 cm) in US if greater than 50,000, 36" (91 cm) in Canada if greater than 100,000]
- C = clearance to permanently closed window [minimum 12" (30.5 cm) recommended to prevent condensation on window]
- D = vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 24" (61cm) from the center-line of the terminal [18" (45.7 cm) minimum]
- E = clearance to unventilated soffit [12" (30.5 cm) minimum]
- F = clearance to outside corner (see below)
- G = clearance to inside corner (see below)
- H = \*not to be installed above a meter/regulator assembly within 36" (91.4 cm) horizontally from the center-line of the regulator

- I = clearance to service regulator vent outlet [\*72" (182.9 cm) minimum]
- J = clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other fireplace \*[6" (15 cm) min. for 10,000 Btu or less; 9" (23 cm) in US if between 10,000 and 50,000, 12" (30 cm) in Canada if between 10,000 and 100,000; 12" (30 cm) in US if greater than 50,000, 36" (91 cm) in Canada if greater than 100,000]
- K = clearance to a mechanical air supply inlet [\*In Canada, 6 ft. (1.83 m) minimum; In US 3 ft. (91 cm) above if within 10 ft. (3 m) horizontally]
- L = † clearance above paved side-walk or a paved driveway located on public property [\*84" (213.3 cm) minimum]
- M = clearance under veranda, porch, deck [\*12" (30.5 cm) minimum ‡]
- N = clearance above a roof shall extend a minimum of 24" (61 cm) above the highest point when it passes through the roof surface and any other obstruction within a horizontal distance of 18" (45.7 cm)
- † vent shall not terminate directly above a side-walk or paved driveway which is located between two single family dwellings and serves both dwellings\*
- ‡ only permitted if veranda, porch, deck or balconey is fully open on a minimum of 2 sides beneath the floor\*
- as specified in CAN/CSA B149 (.1 or .2) Installation Codes (1991) for Canada and U.S.A.

Note: Local codes or regulations may require different clearances

#### Termination Clearances for Buildings with Combustible and Noncombustible Exteriors

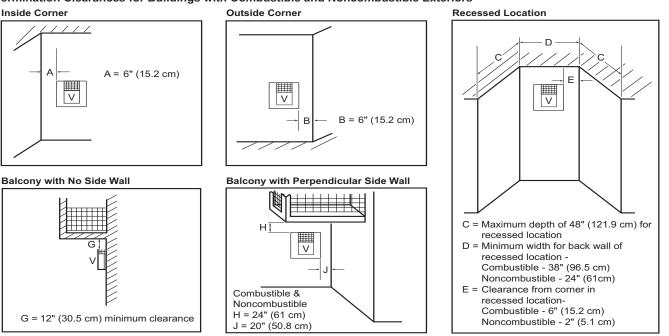


Figure 7 - Minimum Clearances for Termination Cap

NOTICE: Read these instructions completely before attempting installation.

These models are tested and approved for use with DESA (direct-vent) pipe components and terminations as well as Simpson-Duravent direct-vent pipe components and terminations.

The venting system must terminate on the outside of the structure and can not be attached to a chimney or flue system serving a separate solid fuel or gas burning appliance. A direct-vent appliance must have its own venting system. DO NOT common vent this appliance.

These models are approved to be vented either horizontally through an outside wall or vertically through a roof or chase enclosure using the following guidelines:

- When venting system terminates horizontally on an outside wall, you must install a standoff if the termination cap is to be installed directly on a combustible finish such as vinyl, wood, stucco, etc.
- Never run the vent downward as this may cause excessive temperatures which could cause a fire.
- Vent pipe air space clearances to combustibles are 1" on all sides except on the horizontal sections, which requires 2" clearance from the top of the pipe. Where the termination cap penetrates a combustible wall, 1" air space clearance is required.
- Snorkel terminations are required when minimum clearance to grade cannot be met (see Figure 16 on page 11).
- Have fireplace and selected vent components on hand to help determine the exact measurements when elbowing or offsetting. Always use wall firestops when penetrating walls and firestops when penetrating ceilings or attic spaces.
- If using a venting configuration of only horizontal venting with no vertical run, a 1/4" rise for every 12" of run toward the termination is required.

WARNING: Read all instructions completely and thoroughly before attempting installation. Failure to do so could result in serious injury, property damage or loss of life.

NOTICE: Failure to follow these instructions will void the warranty.

*IMPORTANT*: Do not seal vent cap to pipe. Cap must be removable for service.

#### **INSTALLATION PRECAUTIONS**

- · Wear gloves and safety glasses for protection
- Use extreme caution when using ladders or when on roof tops
- Be aware of electrical wiring locations in walls and ceilings The following actions will void the warranty on your venting system:
- · Installation of any damaged venting component
- Unauthorized modification of the venting system (Do not cut or alter vent components)
- Installation of any component part not manufactured or approved by DESA
- Installation other than as instructed by these instructions

WARNING: This gas fireplace and vent assembly must be vented directly to the outside. The venting system must NEVER be attached to a chimney serving a separate solid fuel burning appliance. Each direct-vent gas appliance must use a separate vent system. Do not use common vent systems.

WARNING: Vent pipe air space clearances to combustibles are 1" on all sides except on the horizontal sections, which require 2" clearances from the top of the pipe. Where the termination cap penetrates a combustible wall, 1" air space clearance is required.

#### INSTALLATION PLANNING

There are two basic types of direct-vent installation:

- Horizontal Termination
- Vertical Termination

#### **Horizontal Termination Installation**

*IMPORTANT:* Horizontal square terminations require only inner portion of wall firestop. Horizontal installations using round termination require exterior portion of wall firestop available only in vent kit 01491 (see Figure 14, page 10).

1. Set the fireplace in its desired location and determine the route your horizontal venting will take. Do not secure the fireplace until all venting has been installed. Some installations require sliding the fireplace in and out of position to make final venting connections. Figures 14 through 18 on pages 10 and 11 show different configurations for venting with horizontal termination that will help you decide which application best suits your installation. Check to see if wall studs or roof rafters are in the path of your desired venting route. If they are, you may want to adjust the location of the fireplace.

#### Continued

- Direct vent pipe sections and components are designed with special twist-lock connections.
  - **Twist-Lock Procedure:** The female ends of the pipes have locking lugs (indentations). These lugs will slide straight into matching slots on the male ends of adjacent pipes. Push pipe sections together and twist one section clockwise approximately one-quarter turn until the sections are fully locked (see Figure 8). *Note:* Horizontal runs of vent must be supported every three feet. Use wall straps for this purpose.
- 3. Use a 45° elbow to connect venting system to fireplace flue collar. The elbow is designed to be twist-locked onto the flue collar as described in step 2. *IMPORTANT*: Do not attempt to alter the configuration of the elbow by cutting, twisting, bending, etc.
- 4. Assemble the desired combination of pipe and elbows to the fireplace. If there are long portions of venting run, pre-assembled pipe sections may be installed as subassemblies for convenience.
- 5. Carefully determine the location where the vent pipe assembly will penetrate the outside wall. The center of the hole should line up with the center-line of the horizontal vent pipe. Mark the wall for a 10 <sup>3</sup>/<sub>4</sub>" x 10 <sup>3</sup>/<sub>4</sub>" square hole. Cut and frame the square hole in the exterior wall where the vent will be terminated. If the wall being penetrated is constructed of noncombustible material, such as masonry block or concrete, a 8 <sup>1</sup>/<sub>2</sub>" hole with zero clearance is acceptable (see Figure 9).

WARNING: Do not recess vent termination into any wall. This will cause a fire hazard.

6. **Noncombustible Exterior Wall:** Position the horizontal vent cap in the center of the 8 <sup>1</sup>/<sub>2</sub>" round hole and attach to the exterior wall with four wood screws provided. Before attaching the vent cap to exterior wall, run a bead of non-hardening mastic (pliable sealant) around the outside edges to make a seal between it and the outside wall. *Note:* The four wood screws provided should be replaced with appropriate fasteners for stucco, brick, concrete, or other types of sidings.

**Combustible Exterior Wall:** For vinyl siding, stucco, or wood exteriors, a siding standoff must be installed between the vent cap and exterior wall. The siding standoff prevents excessive heat from damaging the siding materials. Siding material must be cut to accommodate standoff. Bolt the vent cap to the standoff. Apply non-hardening mastic around outside edge of standoff. Position the standoff/cap assembly in the center of the 10 <sup>3</sup>/<sub>4</sub>" square hole and attach to exterior wall with wood screws provided (see Figure 11, page 9). The siding standoff must sit flush against the exterior fascia material.

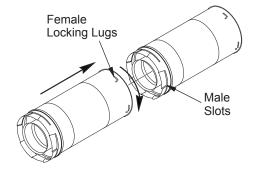


Figure 8 - Vent Pipe Connections

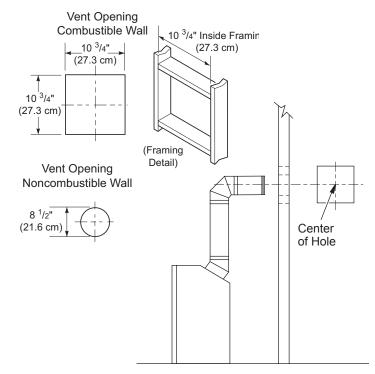


Figure 9 - Vent Opening Requirements

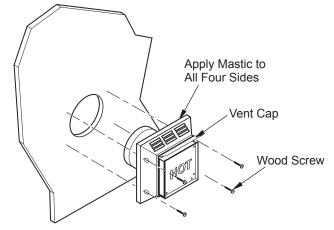


Figure 10 - Installing Horizontal Vent Cap (Noncombustible Exterior)

#### Continued

- 7. **Combustible Exterior Wall Only:** Slide the wall firestop over the vent pipe before connecting horizontal run to vent cap (see Figure 12).
- 8. Carefully move fireplace, with vent assembly attached, toward wall and insert vent pipe into horizontal termination. The pipe overlap should be a minimum of 1<sup>1</sup>/<sub>4</sub>".
- Combustible Exterior Wall Only: Slide wall firestop against interior wall surface and attach with screws provided. See Figure 13 for horizontal termination details.
- 10. Place fireplace into position and shim with noncombustible material if needed. Nail or screw side flanges to framing to secure unit in place. *IMPORTANT*: Make sure fireplace is level before securing. If fireplace is not level it will not work properly.

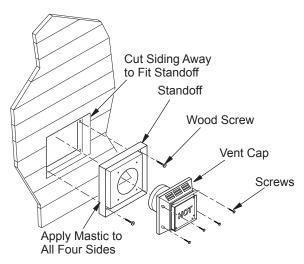


Figure 11 - Installing Siding Standoff (Combustible Exterior)

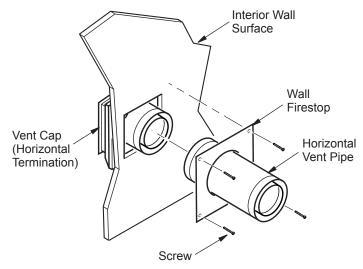


Figure 12 - Connecting Vent Cap with Horizontal Vent Pipe

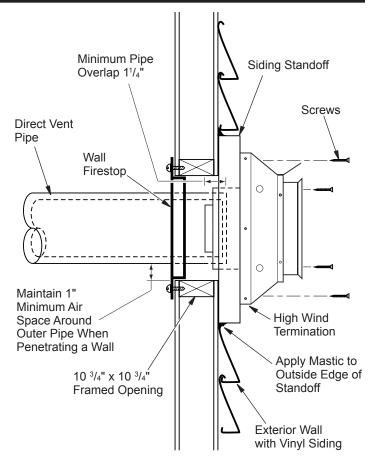


Figure 13 - Typical Horizontal Termination Cap Mounting with Additional Siding Standoff Installed

#### Continued

#### **Horizontal Termination Configurations**

Figures 14 through 18 show different configurations and alternatives for venting with horizontal termination. Each figure includes a chart with critical minimum and maximum dimensions which MUST be met. *IMPORTANT*: If using a venting configuration of only horizontal venting with no vertical run, a 1/4" rise for every 12" of run toward the termination is required.

WARNING: Never run vent downward as this may cause excessive temperatures which could cause a fire. Operation of improperly installed and maintained venting system could result in serious injury, property damage or loss of life.

#### **GROUND FLOOR INSTALLATION**

Recommended Applications:

- Installation using cabinet surrounds
- Through the wall using round or square termination (up to 12" horizontal pipe)
- NOT FOR CORNER INSTALLATION

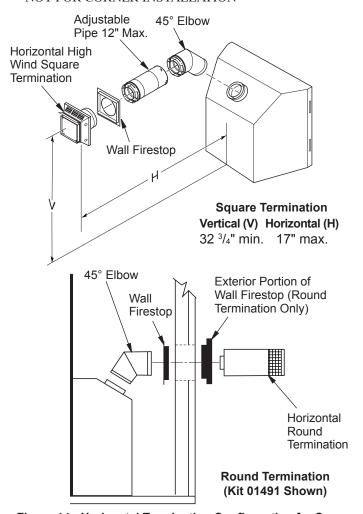
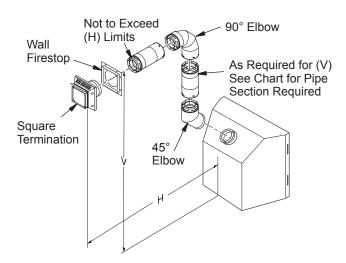


Figure 14 - Horizontal Termination Configuration for Square and Round Terminations

#### **CORNER AND ALTERNATE INSTALLATION**

Recommended Applications:

- · Corner ground floor installation
- Ground floor installation where pipe vents horizontally through wall (over 12" horizontal pipe)
- Basement installation where one foot clearance from ground to termination is possible



	Required	
<u>Vertical (V)</u>	Vertical Pipe	<u> Horizontal (H)</u>
*43 <sup>1</sup> / <sub>2</sub> " min.	None	30" max.
54 <sup>1</sup> / <sub>2</sub> " min.	1 ft.	48" max.
66 <sup>1</sup> /2" min.	2 ft.	60" max.
78 <sup>1</sup> / <sub>2</sub> " min.	3 ft.	84" max.
90 <sup>1</sup> /2" min.	4 ft.	20' max.

\*Ground Floor Corner Venting

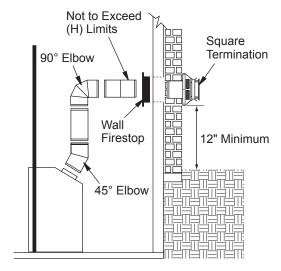


Figure 15 - Horizontal Termination Configuration for Corner Installation Using One 90° Elbow

#### Continued

#### SNORKEL TERMINATION INSTALLATION

Recommended Applications:

- Installations requiring a vertical rise on building exterior
- Any installation using snorkel termination to achieve one foot above ground Snorkel terminations are available for installations requiring a vertical rise on the exterior of the building. If installing snorkel termination below grade, you must provide proper drainage to prevent water from entering snorkel termination (see Figure 16). Do not back fill

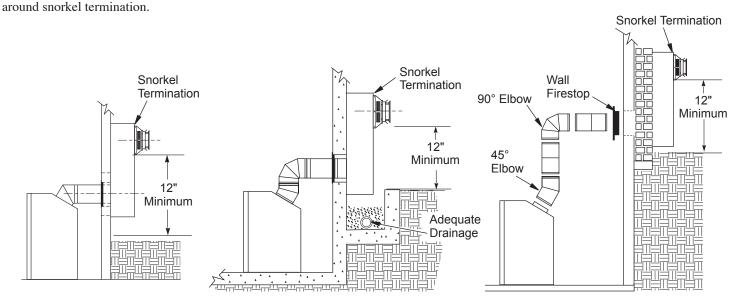


Figure 16 - Snorkel Termination Configurations for Below Ground Installation

#### HORIZONTAL SYSTEM INSTALLATION USING TWO 90° ELBOWS

The following configurations show the minimum vertical rise requirements for a horizontal system using two 90° elbows.

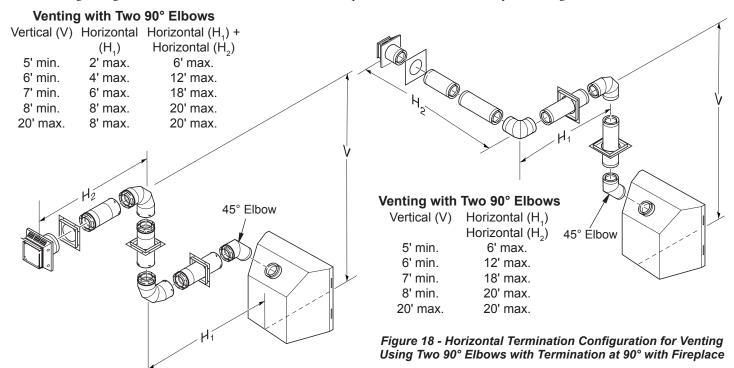


Figure 17 - Horizontal Termination Configuration for Venting
Using Two 90° Elbows

Continued

#### INSTALLATION FOR VERTICAL TERMINATION

*Note:* Vertical restrictor must be installed in all vertical installations.

- 1. Determine the route your vertical venting will take. If ceiling joists, roof rafters, or other framing will obstruct the venting system, consider an offset (see Figure 19) to avoid cutting load bearing members. *Note:* Pay special attention to these installation instructions for required clearances (air space) to combustibles when passing through ceilings, walls, roofs, enclosures, attic rafters, etc. Do not pack air spaces with insulation. Also note maximum vertical rise of the venting system and any maximum horizontal offset limitations.
- Set the fireplace in desired location. Drop a plumb line down from the ceiling to the position of the fireplace exit flue. Mark the center point where the vent will penetrate the ceiling. Drill a small locating hole at this point.

Drop a plumb line from the inside of the roof to the locating hole in the ceiling. Mark the center point where the vent will penetrate the roof. Drill a small locating hole at this point.

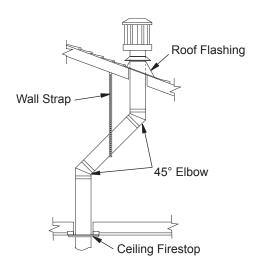


Figure 19 - Offset with Wall Strap and 45° Elbows

#### **Flat Ceiling Installation**

1. Cut a 10 ³/4" square hole in the ceiling using the locating hole as a center point. The opening should be framed to 10 ³/4" x 10 ³/4" (27.3 cm x 27.3 cm) inside dimensions, as shown in Figure 9 on page 8 using framing lumber the same size as the ceiling joists. If the area above the ceiling is an insulated ceiling or an attic space, nail firestop from the top side. This prevents loose insulation from falling into the required clearance space. If the area above the ceiling is a living space, install firestop below the framed hole. The firestop should be installed with no less than three nails per side (see Figure 20).

- 2. Assemble the desired lengths of pipe and elbows necessary to reach from the fireplace flue up through the firestop. Be sure all pipe and elbow connections are fully twist-locked (see Figure 8, page 8).
- 3. Cut a hole in the roof using the locating hole as a center point. (Cover any exposed open vent pipes before cutting hole in roof.) The 10 <sup>3</sup>/<sub>4</sub>" x 10 <sup>3</sup>/<sub>4</sub>" hole must be measured on the horizontal; actual length may be larger depending on the pitch of the roof. There must be a 1" clearance from the vent pipe to combustible materials. Frame the opening as shown in Figure 9, page 8.
- 4. Connect a section of pipe and extend up through the hole.
  - *Note:* If an offset is needed to avoid obstructions, you must support the vent pipe every 3 feet. Use wall straps for this purpose (see Figure 19). Whenever possible, use 45° elbows instead of 90° elbows. The 45° elbow offers less restriction to the flow of the flue gases and intake air.
- 5. Place the flashing over the pipe section(s) extending through the roof. Secure the base of the flashing to the roof and framing with roofing nails. Be sure roofing material overlaps the top edge of the flashing as shown in Figure 19. There must be a 1" clearance from the vent pipe to combustible materials.
- 6. Continue to add pipe sections until the height of the vent cap meets the minimum building code requirements described in Figure 7 on page 6. *Note:* You must increase vent height for steep roof pitches. Nearby trees, adjoining roof lines, steep pitched roofs, and other similar factors may cause poor draft or down-drafting in high winds. Increasing the vent height may solve this problem.
- 7. Twist-lock the vent cap onto the last section of vent pipe.

*Note:* If the vent pipe passes through any occupied areas above the first floor, including storage spaces and closets, you must enclose pipe. You may frame and sheetrock the enclosure with standard construction material. Make sure and meet the minimum allowable clearances to combustibles. Do not fill any of the required air spaces with insulation.

If area above is an attic space or insulated area, install firestop above framed hole.

If area above is a living space, install firestop below framed hole.

Figure 20 - Installing Firestop

#### Continued

#### **Vertical Termination Configurations**

Figures 21 through 24 show four different configurations for vertical termination.

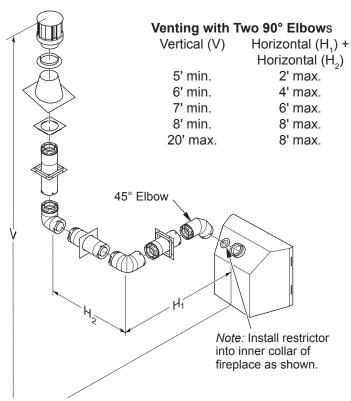


Figure 21 - Vertical Venting Configuration Using Two 90° Elbows with Two Horizontal Runs (Vertical Round High Wind Termination Shown)

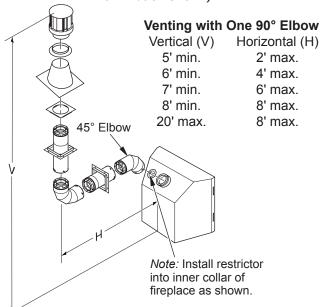


Figure 22 - Vertical Venting Configuration Using One 90° Elbow (Vertical Round High Wind Termination Shown)

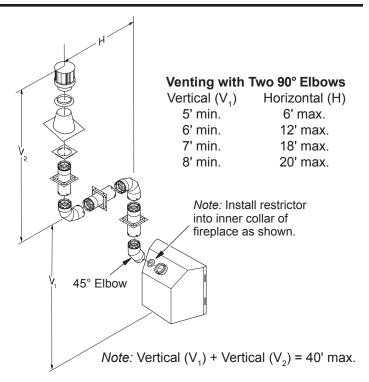


Figure 23 - Vertical Venting Configuration Using Two 90° Elbows (Vertical Round High Wind Termination Shown)

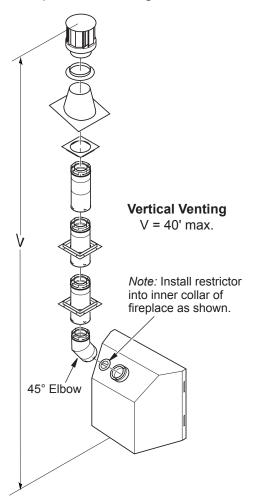


Figure 24 - Vertical Venting Configuration With No Horizontal Run (Vertical Round High Wind Termination Shown)

Continued

#### HIGH ALTITUDE INSTALLATION

Your DESA direct-vent fireplace has been CSA tested and approved for elevations from 0-2000 feet (USA) and elevations from 0-4500 feet (Canada).

When installing this fireplace at an elevation above 2000 feet (in the USA), you may need to decrease the input rating by changing the existing burner orifice to a smaller size. Reduce input 4% for each 1000 feet above sea level. Check with your local gas company for proper orifice size identification.

When installing this fireplace at an elevation above 4500 feet (in Canada), check with local authorities.

Consult your local gas company to help determine the proper orifice for your location.

For assistance with any high altitude installation contact DESA Customer Service Department at 1-866-672-6040.

## PARTS LISTS FOR VENTING KITS AND COMPONENTS

#### **DESA Pipe & Vent Kits**

#### **Number Description**

P58-6	6" Section Double Wall Pipe - Galvanized
P58-12	12" Section Double Wall Pipe - Galvanized
P58-24	24" Section Double Wall Pipe - Galvanized
P58-36	36" Section Double Wall Pipe - Galvanized
P58-48	48" Section Double Wall Pipe - Galvanized
PA58-712	Adjustable 7"-12" Section Coaxial Pipe - Galvanized
FPA58-6	6" Duravent Collar to FMI Pipe Adaptor (6" Collar/Pipe Section)
DPA58-6	6" FMI Collar to Pipe Duravent Adaptor (6" Collar/Pipe Section
E58-45	45° Elbow, Galvanized
E58-90	90° Elbow, Galvanized
FSE58-45	45° Starter Elbow, Galvanized (Duravent Collar to FMI Pipe)
DSE58-45	45° Starter Elbow, Galvanized (FMI Collar to Duravent Pipe)
VKG-58	Ground Floor Vent Kit - Galvanized
VKB-58	Basement Vent Kit - Galvanized
VKS-58	Snorkel Kit - Galvanized
VKR-58	Roof Vent Kit - Galvanized
VKC-58	Corner Vent Kit - Galvanized
HTK	Horizontal Round Termination Kit
HT-58	Horizontal Round Termination Kit, Galvanized
HTKS-58	Horizontal Square Termination Kit
HTS-58	Horizontal Square Termination Kit, Galvanized
VT-58	Vertical Round Termination, Galvanized
ST-58-14	14" Snorkel Termination, Galvanized

Number	Description
ST-58-36	36" Snorkel Termination, Galvanized
SC-58	Storm Collar - Galvanized
WF-58	Wall Firestop - Galvanized
RF-58-6	Roof Flashing - 0 to 6/12 Pitch - Galvanized
RF-58-12	Roof Flashing - 6/12 to 12/12 Pitch - Galvanized
VR-58	Vertical Restrictor - Galvanized
S-58	Vinyl Siding Standoff - Galvanized
WS-58	Wall Strap
CS-58	Cathedral Ceiling Support
FP-58	Firestop Plate
SF-58	Stucco Flashing - For use with HTS-5

### FIREPLACE INSTALLATION

#### **CHECK GAS TYPE**

Use proper gas type for the fireplace unit you are installing. If you have conflicting gas types, do not install fireplace. See retailer where you purchased the fireplace for proper fireplace according to your gas type.

# INSTALLING OPTIONAL BLOWER ACCESSORIES

NOTICE: If installing blower in an existing fireplace with gas connections, shut off gas supply and disconnect heater from gas supply. Contact a qualified service person to do this.

WARNING: If there is a duplex electrical outlet installed in the right side of the bottom of the fireplace base area, be sure that the electrical power to the outlet is turned off before proceeding with blower installation. Failure to do this may result in serious injury.

#### **Model BK Installation**

Follow all instructions provided in the blower accessory kit.

1. Attach the power cord to the blower motor by firmly pushing the two female terminals at the end of the power cord onto the two spade terminals on the blower motor (see Figure 25).

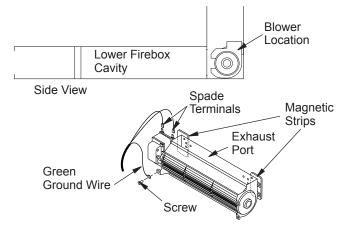


Figure 25 - Blower Model BK

#### Continued

- 2. Attach green ground wire from power cord to blower housing using screw provided (see Figure 25, page 14). Tighten screws securely.
- 3. Place the blower against the lower rear wall of the firebox outer wrapper with the exhaust port directed upward. The blower will fit inside the back opening and be held in position against the back wall by the magnets (see Figure 25, page 14).
- 4. Be certain that all wire terminals are securely attached to terminals on blower motor and that the screw retaining the green ground wire is tight.
- 5. Mount speed control box to switch bracket by placing the plastic control shaft forward through the opening in the switch bracket (see Figure 26).
- While supporting speed control, secure control shaft with lock nut by pushing and turning lock nut with pliers clockwise until it is tight against front panel. Place control knob provided on shaft.
- 7. Turn on power to duplex outlet if previously turned off per the warning in column 2, page 14.
- 8. Plug in blower power cord.
  - a. If your firebox is installed as a freestanding unit with an accessory mantel, determine whether the power cord will exit the left side or the right side of the firebox. Route power cord through exit hole and plug the power cord into a wall receptacle near the firebox.
  - b. If your firebox installation is recessed and/or pre-wired, plug the power cord into the duplex outlet provided. Refer to your firebox owner's manual for instructions on wiring the duplex outlet.

# A CAUTION: Never touch the blower wheel while in operation.

- 9. Check to make sure that the power cord is completely clear of the blower wheel and that there are no other foreign objects in blower wheel. Turn blower on and check for operation. Turn blower off by turning knob fully counterclockwise before continuing.
- 10. Peel off the backing paper and stick the supplied wiring diagram decal on the firebox bottom approximately 12" in front of the blower (see Figure 27).

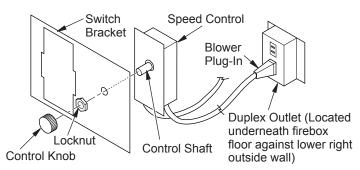


Figure 26 - Attaching Speed Control to Firebox

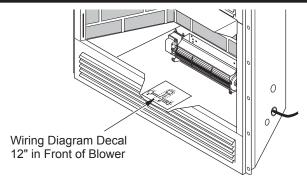


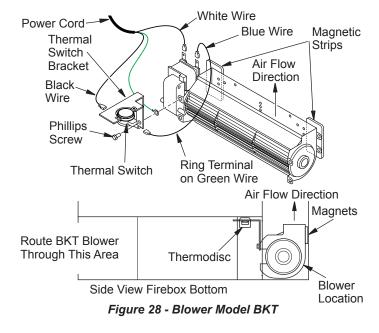
Figure 27 - Location of Wiring Diagram Decal (Model May Vary From Illustration)

#### **Model BKT Installation**

*Note:* When installing the BKT thermostatically-controlled blower, you must first secure the thermal switch bracket to the blower if it has not already been factory installed.

- 1. Place the green ground wire with ring terminal between the bottom hole on the thermal switch bracket and the top ear hole on the blower assembly. Insert the Phillips screw into all three pieces and tighten securely (see Figure 28).
- Connect wire harness and power cord terminals. Connect the blue jumper wire to the blower motor terminal and the right side terminal of the thermal switch. Connect the black wire to the left side of the thermal switch and the white wire to the other remaining blower motor terminal.

*Note:* The power cord outer insulation sleeve may have to be stripped slightly to allow enough wire length to reach and make all connections. DO NOT trim excessive length away. Just enable enough to make all connections securely.



#### **Continued**

- 3. Place the blower against the lower rear wall of the firebox outer wrapper with the exhaust port directed upward and the thermodisc positioned up near the fireplace bottom. The thermodisc must be oriented near the fireplace bottom as shown in Figure 28, page 15, in order to sense temperature and properly operate. The blower will be held in position against the back wall by the magnets incorporated onto the blower housing (see Figure 28, page 15).
- 4. Be certain that all wire terminals are securely attached to terminals on blower motor and thermal switch, and that the screw for the thermodisc bracket and green ground wire is tight.
- 5. Mount the speed control box against the mounting plate provided in the lower fireplace cavity by placing the plastic control shaft forward through the round hole (see Figure 26, page 15).
- 6. While supporting speed control, secure control shaft with lock nut by pushing and turning lock nut with pliers clockwise until it is tight against mounting plate. Place control knob provided on shaft (see Figure 26, page 15).
- 7. Check to make sure that the power cord is completely clear of the blower wheel and that there are no other foreign objects in blower wheel. Also double check all wire leads and make sure wire routing is not pinched or in a precarious position. Correct accordingly.
- 8. Turn on power to duplex outlet if previously turned off per the warning in column 2, page 14.
- 9. Plug in blower power cord to duplex outlet.
- 10. The blower will only run when the speed control knob is in the ON position and the thermal switch senses temperature after the fireplace begins to heat up. The blower speed can be adjusted by rotating the control knob. To turn off, turn knob fully counterclockwise until it clicks off. If the blower is ON and has been running with the fireplace operating, the blower will continue to run for a short time after the fireplace has been turned off. As the thermal switch cools down, the blower shuts down automatically.
- 11. Peel off the backing paper and stick the supplied wiring diagram decal on the firebox bottom approximately 12" in front of the blower (see Figure 27, page 15).

#### **Blower Wiring Diagram**

A CAUTION: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.

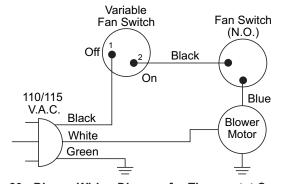


Figure 29 - Blower Wiring Diagram for Thermostat-Controlled Models

# INSTALLING GAS PIPING TO FIREPLACE LOCATION

WARNING: A qualified service person must connect fireplace to gas supply. Follow all local codes.

CAUTION: For propane/LP units, never connect fireplace directly to the propane/LP supply. This heater requires an external regulator (not supplied). Install the external regulator between the fireplace and propane/LP supply.

#### **Installation Items Needed**

Before installing fireplace, make sure you have the items listed below.

- external regulator (supplied by installer)
- piping (check local codes)
- sealant (resistant to propane/LP gas)
- equipment shutoff valve \*
- test gauge connection \*
- · sediment trap
- tee joint
- · pipe wrench
- approved flexible gas line with gas connector (if allowed by local codes)

\*ACSA design-certified equipment shutoff valve with 1/8" NPT tap is an acceptable alternative to test gauge connection. Purchase the CSA design-certified equipment shutoff valve from your retailer.

For propane/LP connection only, the installer must supply an external regulator. The external regulator will reduce incoming gas pressure. You must reduce incoming gas pressure to between 11" and 14" of water. If you do not reduce incoming gas pressure, fireplace regulator damage could occur. Install external regulator with the vent pointing down as shown in Figure 30. Pointing the vent down protects it from freezing rain or sleet.

CAUTION: Use only new, black iron or steel pipe. Internally-tinned copper tubing may be used in certain areas. Check your local codes. Use pipe of 1/2" diameter or greater to allow proper gas volume to fireplace. If pipe is too small, undue loss of volume will occur.

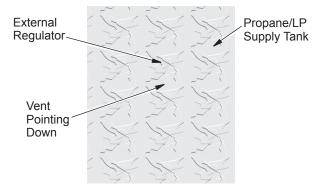


Figure 30 - External Regulator with Vent Pointing Down (Propane/LP Only)

#### **Continued**

Installation must include an equipment shutoff valve, union, and plugged 1/8" NPT tap. Locate NPT tap within reach for test gauge hook up. NPT tap must be upstream from fireplace (see Figure 31). *IMPORTANT:* Install main gas valve (equipment shutoff valve) in an accessible location. The main gas valve is for turning on or shutting off the gas to the appliance.

Check your building codes for any special requirements for locating equipment shutoff valve to fireplaces.

Apply pipe joint sealant lightly to male NPT threads. This will prevent excess sealant from going into pipe. Excess sealant in pipe could result in clogged fireplace valves.

# WARNING: Use pipe joint sealant that is resistant to liquid petroleum (LP) gas.

We recommend that you install a sediment trap/drip leg in supply line as shown in Figure 31. Locate sediment trap/drip leg where it is within reach for cleaning. Install in piping system between fuel supply and fireplace. Locate sediment trap/drip leg where trapped matter is not likely to freeze. A sediment trap traps moisture and contaminants. This keeps them from going into fireplace gas controls. If sediment trap/drip leg is not installed or is installed wrong, fireplace may not run properly.

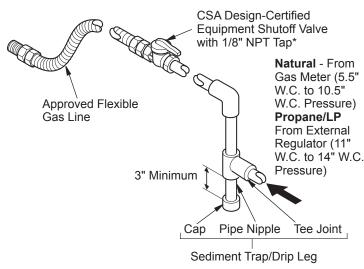


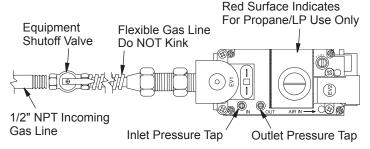
Figure 31 - Gas Connection

\*The CSA design-certified equipment shutoff valve may be supplied with the appliance or you can purchase it from your retailer.

#### CONNECTING FIREPLACE TO GAS SUPPLY

#### Installation Items Needed

- 5/16" hex socket wrench or nut-driver
- sealant (resistant to propane/LP gas, not provided)
- 1. Open lower louver door panel by gently pulling forward.
- 2. Route flexible gas line (provided by installer) from equipment shutoff valve to fireplace. Route flexible gas supply line through one of the access holes on side of fireplace.
- Attach flexible gas line from gas supply to control valve (see Figure 32).
- Check all gas connections for leaks. See Checking Gas Connections.



Note: Wire Connections Not Shown for Clarity

Figure 32 - Connecting Flexible Gas Line to Electronic Valve

#### **CHECKING GAS CONNECTIONS**

WARNING: Test all gas piping and connections, internal and external to unit, for leaks after installing or servicing. Correct all leaks at once.

WARNING: Never use an open flame to check for a leak. Apply a noncorrosive leak detection fluid to all joints. Bubbles forming show a leak. Correct all leaks at once.

# PRESSURE TESTING GAS SUPPLY PIPING SYSTEM Test Pressures In Excess Of 1/2 PSIG (3.5 kPa)

- 1. Disconnect fireplace and its individual equipment shutoff valve from gas supply piping system. Pressures in excess of 1/2 psig (3.5 kPa) will damage fireplace gas regulator.
- Cap off open end of gas pipe where equipment shutoff valve was connected.
- Pressurize supply piping system by either opening propane/LP supply tank valve for propane/LP gas fireplace or opening main gas valve located on or near gas meter for natural gas fireplace, or using compressed air.
- 4. Check all joints of gas supply piping system. Apply noncorrosive leak detection fluid to all joints. Bubbles forming show a leak. Correct all leaks at once.
- 5. Reconnect fireplace and equipment shutoff valve to gas supply. Check reconnected fittings for leaks.

#### Continued

#### Test Pressures Equal To or Less Than 1/2 PSIG (3.5 kPa)

- 1. Close equipment shutoff valve (see Figure 33).
- 2. Pressurize supply piping system by either opening propane/LP supply tank valve for propane/LP gas fireplace or opening main gas valve located on or near gas meter for natural gas fireplace, or using compressed air.
- Check all joints from propane/LP supply tank or gas meter to equipment shutoff valve (see Figure 34 or 35). Apply noncorrosive leak detection fluid to all joints. Bubbles forming show a leak. Correct all leaks at once.

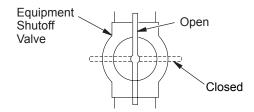


Figure 33 - Equipment Shutoff Valve

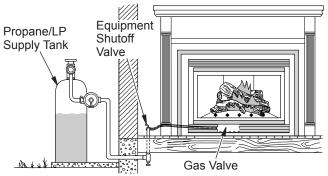


Figure 34 - Checking Gas Joints for Propane/LP Gas Fireplace

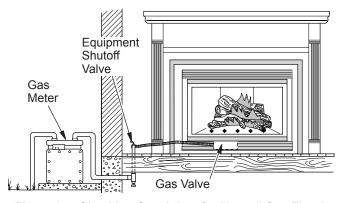


Figure 35 - Checking Gas Joints for Natural Gas Fireplace

#### PRESSURE TESTING FIREPLACE GAS CONNECTIONS

- 1. Open equipment shutoff valve (see Figure 33).
- 2. Open propane/LP supply tank valve for propane/LP fireplace or main gas valve located on or near gas meter for natural gas fireplace.
- 3. Make sure control knob of fireplace is in the OFF position.
- Check all joints from equipment shutoff valve to gas valve (see Figure 34 or 35). Apply noncorrosive leak detection fluid to all joints. Bubbles forming show a leak. Correct all leaks at once.
- 5. Light fireplace (see *Operating Fireplace*, page 22). Check all other internal joints for leaks.
- 6. Turn off fireplace (see *To Turn Off Gas to Appliance*, page 22).

#### REMOVING/REPLACING GLASS DOOR

CAUTION: Do not operate this fireplace with a broken glass door panel or without the glass door panel securely in place. For replacement part information see Replacement Parts, page 27.

A CAUTION: Wear gloves and safety glasses while handling or removing broken glass. Do not remove if glass is hot. Keep children and pets away from glass.

WARNING: If fireplace has been running, turn off and unplug fireplace. Let cool before removing glass door or louvers.

#### **Removing Louver Panels**

Remove the top and bottom louver panels by simultaneously pulling both top end spring latches towards the center of the appliance until they are disengaged from the locating holes (see Figure 36). Repeat for bottom spring latches and pull the louvers outward. To install or replace items removed, simply reverse the procedures above.

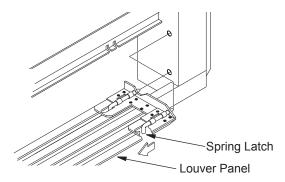


Figure 36 - Removing Louver Panel

#### Continued

#### **Removing Glass Door**

If replacement of glass is necessary, the entire assembly, glass and frame, must be replaced. If glass is broken, wear gloves and tape the remaining fragments onto the frame.

- 1. Remove screen assembly by pushing the rod either left or right and then down and forward to remove screen/rod assembly from the firebox. Set assembly aside.
- Lift up on latches to unlock. There are two on top of firebox and two below firebox that hold glass door in place (see Figure 37).
- 3. While holding glass door to prevent it from falling and causing injury, remove the five screws from the hinge located on the left side of door frame assembly (see Figure 37).
- 4. Remount the new frame at the hinge with five new screws before closing door. This will ensure seating of the gasket.
- Close glass door frame. Lock latches by placing the bar under the tab on door and pushing down and back on latch (see Figure 37).
- 6. Replace screen/rod assembly by reversing step 1.
- 7. Replace louvers by reversing procedure under *Removing Louver Panels*, page 18.

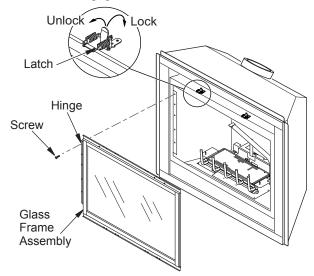


Figure 37 - Removing/Replacing Glass Door

#### **Cleaning Glass Door**

See Cleaning and Maintenance on page 23.

# INSTALLING OPTIONAL BRICK LINER MODELS BL42DA(SA), BL42DHA(SA)

WARNING: If fireplace has been running, turn off and unplug fireplace. Let cool before installing brick liner.

You may purchase brick liner from your local retailer or see *Accessories*, page 32.

A CAUTION: Always handle brick panels with two hands. Do not force brick panels into place. Excessive force will break brick panels.

 Remove top and bottom louvers to allow access to door latches.

- 2. Remove screen, unlock door latches and open glass door. See steps 1 and 2 of *Removing/Replacing Glass Door*, page 18.
- 3. If installing brick liner in new fireplace, go to step 4. If installing brick liner in an existing fireplace, carefully remove logs, lava rock, and ember material.
- 4. Remove three screws from deflector shield on the inside top of firebox. Set shield and screws aside.
- 5. Install rear brick panel first. Rest bottom edge of panel on back edge of grate (see Figure 38).
- 6. Install left side brick panel by sliding it between burner assembly and side of fireplace (see Figure 39).
- 7. Install the right brick panel using the same method described in step 6 for the left brick panel.
- 8. Replace deflector shield using screws removed in step 4.
- 9. Install logs, lava rock, and glowing embers (see *Installing Logs*, *Lava Rock and Glowing Embers*, page 20).
- 10. Close glass door, lock latches on top and bottom of door and replace screen (see steps 5 and 6 of *Removing/Replacing Glass Door*, column 1).
- 11. Close top and bottom louvers.

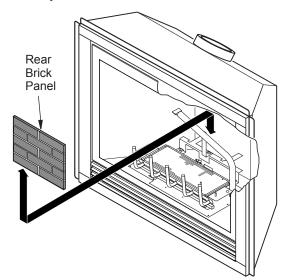


Figure 38 - Installing Brick Panels

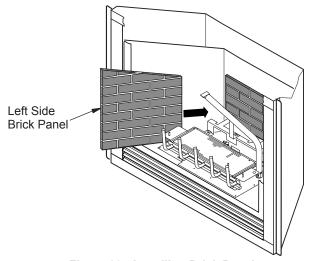


Figure 39 - Installing Brick Panels

**Continued** 

# INSTALLING LOGS, LAVA ROCK AND GLOWING EMBERS

Each log is marked with a number. These numbers will help you identify the log when installing. It is very important to install these logs exactly as instructed. Do not modify logs. Only use logs supplied with fireplace.

Open louvers, remove screen, unlock door latches, and open glass door. See steps 1 and 2 of *Removing/Replacing Glass Door*, page 18. Install logs according to instructions for fireplace model numbers.

- 1. Place log #1 (base log) onto pin on left side of burner as shown in Figure 40.
- 2. Rest left side of log #2 (front log) onto top of log #1. Place right side of log onto second pin located on right side of grate (see Figure 42).
- 3. Place logs #3 (rear log) onto pin on rear of grate as shown in Figure 41.
- 4. Place log #4 (crossover log) onto pins from both logs #2 and #3 as shown in Figure 43.
- 5. Place log #5 (top log) onto right pin of front log (#2) and smooth surface of crossover log (#4) as shown in Figure 44. Make sure it is seated properly.
- 6. Place log #6 (left log) onto left pin of front log (#2) and smooth surface of rear log (#3) as shown in Figure 45. Make sure it is seated properly.
- 7. Place log #7 onto right pin of top log (#5) as shown in Figure 45. Make sure it is seated properly.
- 8. Place lava rock along sides and front of firebox bottom in areas that are visible only. It is not necessary to use all of the lava rock provided.

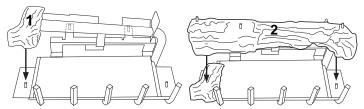


Figure 40 - Installing Log No. 1

Figure 41 - Installing Log No. 2

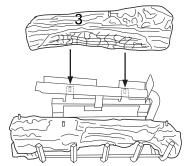


Figure 42 - Installing Log No. 3

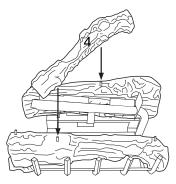


Figure 43 - Installing Log No. 4

NOTICE: Do not put lava rock on burner or under burner. Placing lava rock on burner will cause performance problems.

- 9. Pull ember material apart into pieces no larger than a dime. Place these pieces loosely and sparingly directly onto exposed section of front burner and along space between burner and grate prongs (see Figure 46). This will create a glowing ember appearance as the flame touches ember material. Do not block air slots by using too much ember material in one area. It is not necessary to use all of the ember material provided.
- 10. Close glass door, lock door latches, replace screen and close louvers (see *Removing/Replacing Glass Door*, steps 5 through 7 on page 19.

WARNING: The glass door must be securely in place before running this fireplace. Do not run this fireplace if glass is missing or broken.

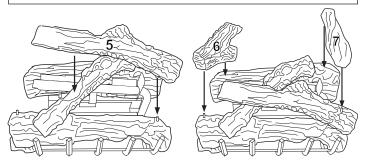


Figure 44 - Installing Log No. 5

Figure 45 - Installing Logs No. 6 and No. 7

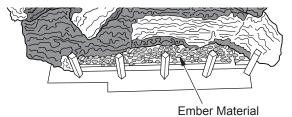


Figure 46 - Placing Ember Material on Burner

#### WALL SWITCH INSTALLATION

The installation of a wall switch allows you to activate the gas control valve and turn the fireplace on and off. The wall switch is to be connected to the incoming 120 volt regular household wiring that supplies the electricity to the fireplace. See *Wiring Diagram* on page 21.

# OPTIONAL REMOTE CONTROL INSTALLATION (MODEL WRC)

*Note*: If using optional wireless hand-held remote control, the wall switch must be in the ON position to be operational. The remote control then becomes the switching mechanism for fireplace operation.

- 1. Open lower louver panel of firebox.
- 2. The WRC model receiver does not require a battery. The receiver can be installed by first plugging the short extension cord into the fireplace receptacle. Then plug the receiver unit into the extension cord. Finally plug the ignition module plug into the receiver unit (see Figure 47, page 21).

#### **Continued**

- 3. Activate the remote handset battery by removing the insulating tab on the back of the handset (see Figure 48). The battery is included pre-installed.
- 4. Once the battery is activated the unit is ready to use.
- 5. Close lower louver panel.

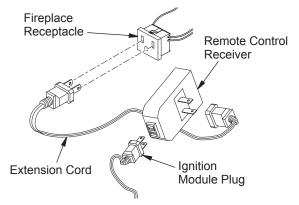


Figure 47 - Installing the WRC Remote Receiver

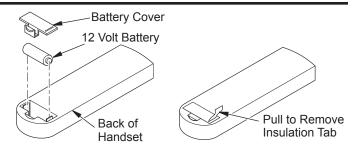
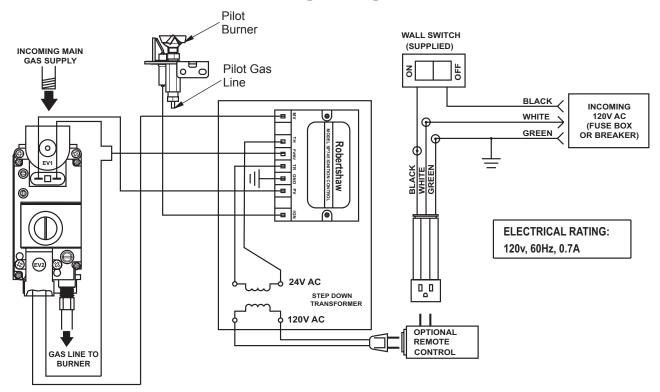


Figure 48 - Installing Battery into Back of Handset

## **WIRING DIAGRAM**



### OPERATING FIREPLACE



# FOR YOUR SAFETY READ BEFORE LIGHTING



WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- A. This appliance has a pilot which must be lighted by hand. When lighting the pilot, follow these instructions exactly.
- B. BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

#### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- C. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.





NOTICE: During initial operation of new heater, burning logs will give off a paper-burning smell. Orange flame will also be present. Open damper or window to vent smell. This will only last a few hours.

- 1. STOP! Read the safety information, above.
- 2. Turn off all electric power to the appliance.
- 3. Turn wall switch to the OFF position.
- 4. Open lower louver panel.
- 5. Turn equipment shutoff valve clockwise to the OFF position (see Figure 49). Do not force.
- 6. Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP! Follow "B" in the safety information above. If you don't smell gas, go to the next step.
- 7. Turn equipment shutoff valve counterclockwise / to the ON position. Do not force.
- 8. Close lower louver panel.
- 9. Turn on all electric power to the appliance.
- 10. Turn the wall switch to the ON position.

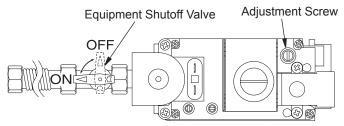


Figure 49 - Turning Equipment Shutoff Valve to the OFF Position

- 11. Visually locate the pilot. The ignitor should begin to spark and the main burner should ignite once flame appears at pilot.
  - If lighting the appliance for the first time each season, it may take several attempts before the supply gas can reach the pilot and main burners.
  - If the appliance will not stay lit after several attempts, follow the instructions *To Turn Off Gas To Appliance*, and call your service technician or gas supplier.

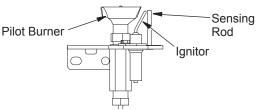


Figure 50 - Pilot

# TO TURN OFF GAS TO APPLIANCE

- 1. Turn off the wall switch.
- 2. Turn off all electric power to the appliance if service is to be performed.
- 3. Open lower louver panel.
- 4. Turn equipment shutoff valve clockwise to OFF. Do not force.
- 5. Close lower louver panel.

# OPTIONAL REMOTE OPERATION

**Note:** The WRC receiver and hand-held remote control kit must be purchased separately (see *Accessories*, page 32). Follow installation instructions on page 20.

1. Turn equipment shutoff valve to ON position. You can now turn the burner on and off with the hand-held remote control unit.

**IMPORTANT:** Be sure to press the ON/OFF buttons on the hand-held remote control unit for up to 3 seconds to assure proper operation.

2. Press the ON/OFF button to turn the burner on and off.

# OPERATING OPTIONAL BLOWER ACCESSORY

Locate the blower controls by opening the lower louver panel on the fireplace. Blower controls are located on the left side of the switch bracket to the left just inside the louver panel.

The BK manual blower and the BKT thermostatically-controlled blower have an ON setting and an OFF setting. The blower will only run when the switch is in the ON position. In the OFF position, the blower will not operate.

Note for BKT Only: If you are using BKT blower with optional thermostat (wall mounted or remote control) for the fireplace, your fireplace and blower will not turn on and off at the same time. The fireplace may run for several minutes before the blower turns on. After the heater modulates to the pilot position, the blower will continue to run. The blower will shut off after the firebox temperature decreases.

The blower helps distribute heated air from the fireplace. Periodically check the louvers of the firebox and remove any dust, dirt, or other obstructions that will hinder the flow of air.

### **INSPECTING BURNERS**

Check pilot flame pattern and burner flame patterns often.

#### **PILOT ASSEMBLY**

The pilot assembly is factory preset for the proper flame. Alterations may have occurred during shipping and handling. The pilot is located on the back right hand side of the burner.

The flame must envelope 1/4" of top of the ignitor/sensor and grounding stem.

If your pilot assembly does not meet these requirements:

• Turn the adjustment screw marked PILOT clockwise to decrease or counterclockwise to increase the flame to proper size (see Figure 49, page 22). Do not remove the adjustment screw.

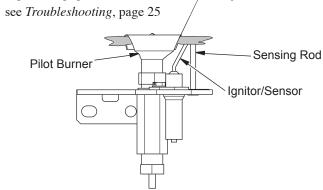


Figure 51 - Correct Pilot Flame Pattern

#### **BURNER FLAME PATTERN**

Burner flames will be steady; not lifting or floating. Flame patterns will be different from unit to unit and will vary depending on installation type and weather conditions.

If the vent configuration is installed incorrectly, the flames will lift or "ghost". This can be dangerous. Inspect the flames after installation to ensure proper installation and performance.

Figure 52 shows a typical flame pattern.

If burner flame pattern differs from that described:

- turn fireplace off (see To Turn Off Gas to Appliance, page 22)
- see Troubleshooting, page 25

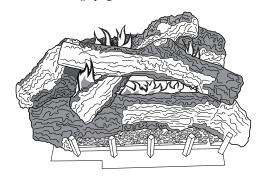


Figure 52 - Typical Flame Pattern

# CLEANING AND MAINTENANCE

**A** WARNING: Turn off fireplace and let cool before cleaning.

CAUTION: You must keep control areas, burners, and circulating air passageways of fireplace clean. Inspect these areas of fireplace before each use. Have fireplace inspected yearly by a qualified service person. Fireplace may need more frequent cleaning due to excessive lint from carpeting, bedding material, pet hair, etc.

#### **GLASS DOOR**

WARNING: Handle glass door panel with care. Do not strike, slam, or otherwise abuse glass. Do not operate fireplace with the glass door removed, cracked, or broken.

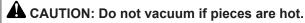
WARNING: Do not use abrasive cleaners as this may damage glass. Use a nonabrasive household glass cleaner to clean glass. Do not clean glass when hot.

Glass must be cleaned periodically. During start-up it is normal for condensation to form on the inside of the glass causing lint, dust, and other airborne particles to cling to the glass surface. During initial start-up a slight film may form on the glass due to paint curing. The glass should be cleaned several times with a non-ammonia, nonabrasive household cleaner and warm water after the first two weeks of operation. Thereafter, clean the glass two or three times during each heating season, depending on the usage and circumstances present. Refer to *Removing/Replacing Glass Door* on page 18 of this manual when removing glass door for cleaning.

WARNING: Only parts supplied by the manufacturer should be used when replacing broken or damaged glass door panel (see *Replacement Parts*, page 27). This glass door panel is a complete unit. No substitute materials may be used.

A CAUTION: Wear gloves and safety glasses while handling or removing broken glass. Do not remove if glass is hot. Keep children and pets away from glass.

If glass has been broken, carefully remove glass door (see *Removing/Replacing Glass Door*, page 18). Vacuum all glass pieces with a shop vac.



Use only the tempered glass door replacement intended for this fireplace (see *Replacement Parts*, page 27 for detail on ordering). No substitutions may be made. See *Removing/Replacing Glass Door*, page 18 for instructions for replacing glass door.

**A** WARNING: Do not operate fireplace with the glass door removed, cracked, or broken.

# CLEANING AND MAINTENANCE

#### Continued

#### **PILOT AND BURNERS**

- Remove ember material before cleaning burners and replace when cleaning is complete.
- Burner and controls should be cleaned with compressed air to remove dust, dirt, or lint.
- Use a vacuum cleaner or small, soft bristled brush to remove excess dust, dirt, or lint.

#### LOGS

- If you remove logs for cleaning, refer to *Installing Logs*, *Lava Rock*, *and Glowing Embers*, page 20, to properly replace logs.
- Use a vacuum cleaner to remove any carbon buildup on logs.
- Replace log(s) if broken. See *Replacement Parts* on page 27.
- Replace ember material periodically as needed. See *Replacement Parts* on page 27.

#### **VENTING SYSTEM**

Conduct annual inspection of the venting system following these guidelines:

- Check areas of venting system that are exposed to the weather for corrosion (rust spots or streaks and, in extreme cases, holes). Have these items replaced immediately by a qualified service person.
- 2. Remove the vent cap and shine a flashlight into the vent. Remove any foreign material.
- Check for evidence of excessive condensation. Continuous condensation can cause corrosion of caps, pipes, and fittings and can be caused by having excessive lateral runs, too many elbows, or exterior portions of the system being exposed to cold weather.
- Inspect joints to verify that no pipe section or fitting has been disturbed and loosened. Check mechanical supports such as wall straps for rigidity.

## **TROUBLESHOOTING**

WARNING: Turn off heater and let cool before servicing. Only a qualified service person should service and repair heater.

A CAUTION: Never use a wire, needle, or similar object to clean pilot. This can damage pilot unit.

Note: All troubleshooting items are listed in order of operation.

The two most common causes of a malfunctioning gas appliance are:

- 1. Loose wiring connections
- 2. Construction debris clogging the pilot and/or gas control valve filter

OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
Ignitor will not spark or pilot will not light	<ol> <li>No gas supply, or shutoff valve is OFF</li> <li>Air in gas line</li> </ol>	<ol> <li>Check to see if you have gas supply and that equipment shutoff valve is opened</li> <li>Repeat lighting procedure several times to purge all air out of lines. If after repeated attempts appliance does not light, call for qualified service and repair.</li> </ol>
	3. Construction debris clogging pilot orifice	Remove debris and dirt, inspect and clean any other possible obstructions
	4. Low gas pressure	4. Contact your gas supplier to check pressure
	5. Kinked pilot line	5. Have a qualified technician replace pilot line
	6. Control valve knob is not opening	6. Replace control valve (Refer to <i>Replace-ment Parts</i> , page 27)
	7. No power to unit or the ignition module or power transformer is bad	7. Check that main power is on and that all wire connections are made correctly to the ignition model (see <i>Wiring Diagram</i> , page 21). Check for 24 VAC at the secondary side of the transformer. If 24 VAC is present, and the module does not operate, have the module replaced otherwise have the transformer replaced.
	8. Vent damper not fully open	Open vent damper until fully locked in OPEN position
Pilot will not stay lit	<ol> <li>Loose wiring on ignitor wire to ignition module and/or poor ground to ignition module</li> <li>Pilot flame too low to sense</li> </ol>	<ol> <li>Check wiring connection. Refer to Wiring Diagram, page 21, and/or check ground wire to ignition module</li> <li>Clean and adjust pilot burner and check gas supply and inlet pressure to unit Note: Have a qualified technician replace pilot assembly if broken or corroded</li> </ol>
No gas to burner, although wall switch and valve are set to the ON position	1. Wall switch wires defective or too long	Check electrical connections
Frequent pilot outage	<ol> <li>Pilot flame may be too low, causing safety pilot to "drop out"</li> <li>Improper venting or excessive blockage</li> </ol>	<ol> <li>Clean and adjust pilot flame for maximum flame impingement on thermopile</li> <li>Have the vent system inspected, includ- ing the termination cap. Remove any restriction or obstruction</li> </ol>

## **TROUBLESHOOTING**

#### Continued

**WARNING:** If you smell gas

- · Shut off gas supply.

- Do not try to light any appliance.
  Do not touch any electrical switch; do not use any phone in your building.
  Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
Fireplace produces a clicking/ticking noise just after burner is lit or shut off	Metal expanding while heating or contracting while cooling	This is normal with most fireplaces.     If noise is excessive, contact qualified service person
Slight smoke or odor during initial operation	Residues from manufacturing processes and logs curing	Problem will stop after a few hours of operation
Gas odor even when control knob is in OFF position	<ol> <li>Gas leak. See Warning statement at top above</li> <li>Control valve defective</li> </ol>	<ol> <li>Locate and correct all leaks (see <i>Checking Gas Connections</i>, page 17)</li> <li>Replace control valve</li> </ol>
Gas odor during combustion	<ol> <li>Foreign matter between control valve and burner</li> <li>Gas leak. See Warning statement at top above</li> </ol>	<ol> <li>Take apart gas tubing and remove foreign matter</li> <li>Locate and correct all leaks (see <i>Connecting Fireplace to Gas Supply</i>, page 17)</li> </ol>
Glass soots	<ol> <li>Flame impingement on logs</li> <li>Debris around burner air mixer</li> </ol>	<ol> <li>Adjust the log set so that the flame does not excessively impinge on it</li> <li>Inspect the opening at the base of the burner to see that it is NOT packed with any type of material</li> </ol>
Dark residue on logs or inside of fireplace	1. Improper log placement	Properly locate logs (see log placement sections on page 20)
	2. Air holes at burner inlet blocked	2. Clean out air holes at burner inlets. Periodically repeat as needed
	<ul><li>3. Burner flame holes blocked</li><li>4. Improper venting or excessive blockage</li></ul>	<ul><li>3. Remove blockage or replace burner</li><li>4. Have the vent system inspected, including the termination cap. Remove any restrictions or obstruction</li></ul>
	5. Excessive amounts of embers and pan material	5. Clear excess embers until a minimum gap of 1/2" remains under the grate

### REPLACEMENT PARTS

*Note*: Use only original replacement parts. This will protect your warranty coverage for parts replaced under warranty.

#### PARTS UNDER WARRANTY

Contact authorized retailers of this product. If they can not supply original replacement part(s), call DESA's Customer Service Department at 1-866-672-6040.

When calling DESA, have ready

- your name
- your address
- model and serial numbers of your fireplace
- · how fireplace was malfunctioning
- type of gas used (propane/LP or natural gas)
- · purchase date

Usually, we will ask you to return the part to the factory.

#### PARTS NOT UNDER WARRANTY

Contact authorized retailers of this product. If they can not supply original replacement part(s), call DESA at 1-866-672-6040 for referral information.

When calling DESA, have ready

- · model number of your fireplace
- the replacement part number

### **SERVICE HINTS**

### When Gas Pressure Is Too Low

- pilot will not stay lit
- · burners will have delayed ignition
- · fireplace will not produce specified heat
- propane/LP gas supply might be low (propane/LP units only)

You may feel your gas pressure is too low. If so, contact your local gas supplier.

### **TECHNICAL SERVICE**

You may have further questions about installation, operation, or troubleshooting. If so, contact DESA's Customer Service Department at 1-866-672-6040. When calling please have your model and serial numbers of your heater ready.

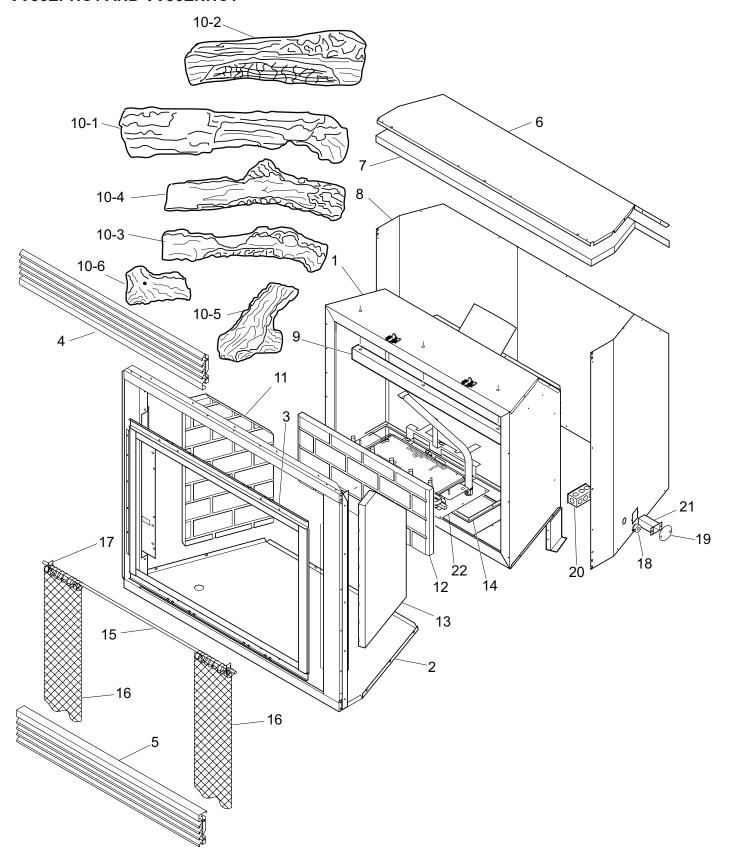
You can also visit DESA's technical service web site at **www.desatech.com**.

### **SPECIFICATIONS**

	(V)V36EN(S)(H)-B SERIES VV36EN(S)(H)C1 SERIES	(V)V36EN(S)(H)-B SERIES VV36EN(S)(H)C1 SERIES
Rating	21,700/31,000 Btu/hr	21,000/30,000 Btu/hr
Gas Type	Natural	Propane/LP
Ignition	Electronic	Electronic
Manifold Pressure	3.5" w.c.	10.0" w.c.
Minimum Inlet Supply Pressure	5.5" w.c.	11.0" w.c.
Dimension (HxWxD)		
Fireplace (Actual size of		
firebox. Measurements do not	36" x 41" x 21 <sup>1</sup> / <sub>8</sub> "	$36$ " x $41$ " x $21^{-1}/8$ "
include nailing flanges or standoffs).	91.4 x 104.1 x 53.7 cm	91.4 x 104.1 x 53.7 cm
Carton	38" x 44" x 22"	38" x 44" x 22"
	96.5 x 111.8 x 55.9 cm	96.5 x 111.8 x 55.9 cm
Weight, lbs/kg*		
Fireplace	120 lbs/55 kg	120 lbs/55 kg
Shipping	123 lbs/56 kg	123 lbs/56 kg

## **ILLUSTRATED PARTS BREAKDOWN**

MODELS (V)V36EN-B, (V)V36EP-B, VV36ENC1, VV36EPC1, VV36ENSC1, VV36EPSC1, VV36EPHC1 AND VV36ENHC1



## **PARTS LIST**

## MODELS (V)V36EN-B, (V)V36EP-B, VV36ENC1, VV36EPC1, VV36ENSC1, VV36EPSC1, VV36EPHC1 AND VV36ENHC1

This list contains replaceable parts used in your fireplace. When ordering parts, follow the instructions listed under Replacement Parts

NO.	PART NO.	DESCRIPTION	QTY.			
1	**	Firebox Assembly	1			
2	**	Face Weldment	1			
3	108010-01	Door Assembly (V Models Only)	1			
	108010-02	Door Assembly (VV Models Only)	1			
4	108011-01	Top Louver Assembly	1			
5	108011-02	Bottom Louver Assembly	1			
6	**	Fireplace Top	1			
7	**	Fireplace Top Insulation	1			
8	**	Fireplace Surround	1			
9	109082-01	Heat Shield	1			
10	108032-01	Log Set	2			
10-1	109028-01	Front Log (Log #1)	1			
10-2	109129-01	Rear Log (Log #2)	1			
10-3	109130-01	Crossover Log (Log #3)	1			
10-4	109131-01	Top Log (Log #4)	1			
10-5	109132-01	Left Log (Log #5)	1			
10-6	109133-01	ase Log (Log #6)				
11	see below	Left Refractory Brick Panel	1			
12	see below	Rear Refractory Brick Panel	1			
13	see below	Right Refractory Brick Panel	1			
14	108076-01	Burner Base Gasket	1			
15	108719-01	Screen Rod	1			
16	12105	Screen	2			
17	11418	Push-On Nut	2			
18	14123	Strain Relief	1			
19	21171	Gas Knock-Out Cover	2			
20	24353	Handy Box Assembly	1			
21	24460	Gas Conduit Assembly	1			
22	114352-03	Burner Assembly (Natural Gas) (See pages 30 and 31)	1			
	114352-04	Burner Assembly (Propane/LP Gas)	1			
	•	PARTS AVAILABLE - NOT SHOWN				
	25487	Lava Rock/Bag Assembly	1			
	27253	Notice Label	1			
	55240	Vent Label	1			
** Not	a field replace	eable part.				

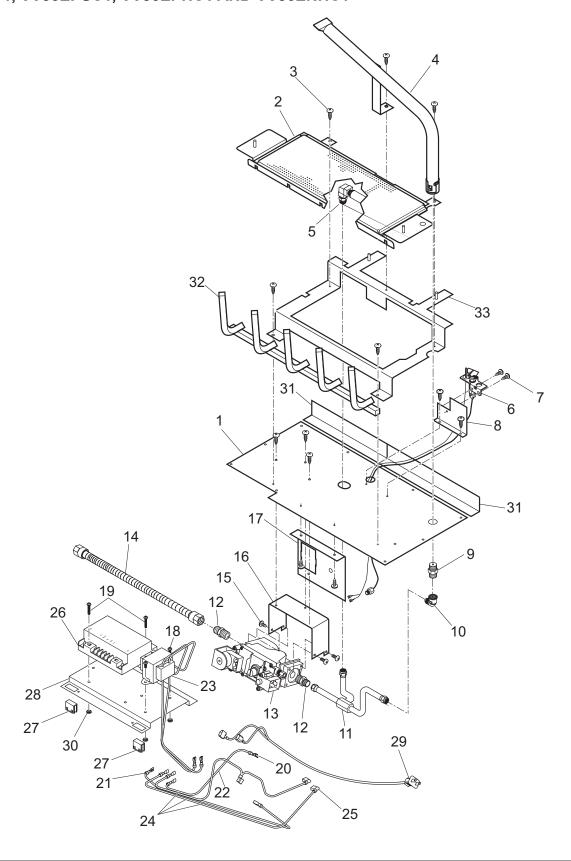
Not a field replaceable part.

**KEY** 

(V)V36EN-B (V)V36EP-B VV36ENC1 VV36EPCI	V36ENS-B V36EPS-B	V36ENH-B V36EPH-B	VV36ENS-B VV36EPS-B VV36ENSC1 VV36EPSC1	VV36ENH-B VV36EPH-B VV36ENHC1 VV36EPHC1	DESCRIPTION	QTY.
<del></del>	110989-02	111215-02	110989-01	111215-01	Left Refractory Brick Panel	1
<del></del>	110991-02	111217-02	110991-01	111217-01	Rear Refractory Brick Panel	1
_	110990-02	111216-02	110990-01	111216-01	Right Refractory Brick Panel	1

## **ILLUSTRATED PARTS BREAKDOWN**

BURNER ASSEMBLY FOR MODELS (V)V36EN-B, (V)V36EP-B, VV36ENC1, VV36EPC1, VV36ENSC1, VV36EPSC1, VV36EPHC1 AND VV36ENHC1



## **PARTS LIST**

# BURNER ASSEMBLY FOR MODELS (V)V36EN-B, (V)V36EP-B, VV36ENC1, VV36EPC1, VV36ENSC1, VV36EPSC1, VV36EPHC1 AND VV36ENHC1

This list contains replaceable parts used in your fireplace. When ordering parts, follow the instructions listed under Replacement Parts on page 27 of this manual.

KEY NO.	PART NO.	DESCRIPTION	QTY.
1	**	Burner Assembly Base	1
2	114443-01	Burner Pan Assembly	1
3	11165	Screw #10 x 5/8 MD TR BLK	12
4	108763-01	Tube Burner	1
5	104506-25	Pan Burner Orifice (Natural Gas #47)	1
	104506-20	Pan Burner Orifice (Propane/LP Gas #56)	
6	108866-01	Pilot Assembly (Natural Gas)	1
	10866-02	Pilot Assembly (Propane/LP Gas)	1
7	11102	Screw #8-32 x 3/8 PPH Zinc	2
8	108755-01	Pilot Bracket	1
9	104506-26	Tube Burner Orifice (Natural Gas #50)	1
	14544	Tube Burner Orifice (Propane/LP Gas #59)	1
10	14528	Brass Elbow Fitting	1
11	14554	Tubing Assembly	1
12	14500	Brass Fitting	2
13	14569	Electronic Valve (Natural Gas)	1
	14570	Electronic Valve (Propane/LP Gas)	1
14	14253	Flexible Gas Line	1
15	11107	Screw #10-32 x 1/4 PPH Zinc	4
16	26808	Valve Bracket	1
17	26827	Switch Bracket	1
18	11147	Screw #10-24 x 1/2 PPH Zinc	2
19	11186	Screw #8-32 x 1 Zinc	4
20	14115	Spade Tongue Connector	1
21	14120	Spade 1/4 Female Connector	4
22	14126	16 GA Green Wire (Ground)	1
23	14129	Transformer, 24 V	1
24	14134	18 GA Black Wire	5
25	14149	Spade 1/4 Right Angle Connector	4
26	110286-01	Ignition Module, Synetek	1
27	17223	Magnet	2
28	23416	Electronic Components Board	1
29	108863-01	24" Supply Connect Plug	1
30	11201	Nut #8-32 Hex Zinc	4
31	110986-01	Air Baffle (Natural Gas Only)	2
	110986-02	Air Baffle (Propane/LP Gas Only)	2
32	108761-01	Grate Assembly	1
33	108754-01	Grate Base	1

### **ACCESSORIES**

NOTICE: All accessories may not be available for all fireplace models.

Purchase these fireplace accessories from your local retailer. If they can not supply these accessories, call DESA' at 1-866-672-6040. for information. You can also write to the address listed on the back page of this manual.

#### **BRICK LINER KIT**

(Not Shown)

**BL42DA** - Textured Refractory

**BL42DSA** - Standard Refractory

**BL42DHA** - Textured Refractory Herringbone

**BL42DHSA** - Standard Refractory Herringbone

This brick liner adds a touch of style to your direct-vent fireplace. Complete installation and operation instructions included in this manual.

# FLEXIBLE GAS LINE CONNECTOR - GA5081 (Not Shown)

For all models.

#### PROPANE/NATURAL GAS CONVERSION KIT

(Not Shown)-

PCDE-42C - Propane/LP Gas

NCDE-42C - Natural Gas for 42

#### **FACE/LOUVER PANEL KIT**

(Not Shown)

RLD42 - Rolled Louver, Black

FPD42 - Filligree Louver, Black

FPD42B - Filligree Louver, Brushed Brass

FPD42P - Filligree Louver, Platinum

FPD42PB - Filligree Louver, Polished Brass

#### **ROLLED LOUVER TRIM KIT**

(Not Shown)

LT42B - Brushed Brass

LT42P - Platinum

LT42PB - Polished Brass

#### **DEFLECTION HOOD**

(Not Shown)

**HD42** - Black (2" Brow)

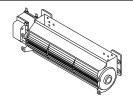
#### PERIMETER TRIM KIT (Not Shown)

PT42 - Black

PT42B - Brushed Brass

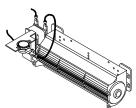
PT42P - Platinum

PT42PB - Polished Brass



#### **MANUAL BLOWER KIT - BK**

Manual variable control blower accessory provides better heat distribution. Complete installation and operation instructions included in this manual.



# THERMOSTATICALLY- CONTROLLED BLOWER KIT - BKT

Provides better heat distribution. Blower turns off and on automatically, as needed. Complete installation and operation instructions included in this manual.

# REMOTE CONTROL KIT - WRC SERIES (Not Shown)

Standard On/Off Electronic Remote Control Kit

# WALL MOUNTED THERMOSTAT CONTROL KIT - GWMT1 (Not Shown)

Allows easy wall access for thermostatic operation of your fire-place.

# WALL MOUNTED ON/OFF SWITCH - GWMS2 (Not Shown)

Allows burner system to be turned on and off with a wall switch.

NOTES

# WARRANTY INFORMATION KEEP THIS WARRANT

Model
Serial No
Date Purchased

Always specify model and serial numbers when communicating with the factory.

We reserve the right to amend these specifications at any time without notice. The only warranty applicable is our standard written warranty. We make no other warranty, expressed or implied.

# LIMITED WARRANTY DIRECT-VENT FIREPLACE

DESA warrants this product to be free from defects in materials and components for two (2) years from the date of first purchase, provided that the product has been properly installed, operated and maintained in accordance with all applicable instructions. To make a claim under this warranty the Bill of Sale or cancelled check must be presented.

This warranty is extended only to the original retail purchaser. This warranty covers the cost of part(s) required to restore this heater to proper operating condition and an allowance for labor when provided by a DESA Authorized Service Center. Warranty part(s) MUST be obtained through authorized retailers of this product and/or DESA who will provide original factory replacement parts. Failure to use original factory replacement parts voids this warranty. The heater MUST be installed by a qualified installer in accordance with all local codes and instructions furnished with the unit.

This warranty does not apply to parts that are not in original condition because of normal wear and tear, or parts that fail or become damaged as a result of misuse, accidents, lack of proper maintenance or defects caused by improper installation. Travel, diagnostic cost, labor, transportation and any and all such other costs related to repairing a defective heater will be the responsibility of the owner.

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